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25-27 **September Zagreb, Croatia** Info Package

Co-funded by the European Union

RAYUELA

Welcome To Zagreb!

Welcome to the capital of Croatia! Zagreb is home to almost a million people and is the administrative, diplomatic, economic, and cultural capital of the country. This guide will help you feel right at home in Zagreb with some relevant tips & tricks for your time spent here!

In this guide, you can learn some practical information on how to get by in Zagreb and in Croatia.



BAN JELAČIĆ SQUARE

The main square, the focus of modern Zagreb, is hard to miss. It's a favourite meeting place for the locals who usually "meet under the clock". No matter what you do, sooner or later you will surely find yourself there.



FUNICULAR

The 66-metre-long funicular that connects Upper and Lower Town is the shortest passenger cable railway in the world. It was the first ever type of public transportation used in Zagreb and is still operating 120+ years later.



THE CROATIAN NATIONAL THEATRE

Another symbol of Zagreb, the theatre was built in the 19th century and brings the national opera, ballet and drama under the same roof. It is situated in a beautiful square just behind the famous sculpture "The Well of Life" by Ivan Meštrović.



MEDVEDNICA

A mountain at the northern back of the city, Medvednica is a favourite place for hiking and weekend trips.



MUSEUM OF ILLUSIONS

Enjoy one of the largest hologram exhibitions in this part of Europe. Experience each optical illusion and carefully view each installation. They are entertaining and brilliant reminders that our perception of the world is sometimes just a perception.



MUSEUM OF BROKEN RELATIONSHIPS

Museum's permanent display is an opportunity to experience a unique emotional journey thanks to dozens of love leftovers collected from all around the world.



Arriving in Zagreb

Those arriving by plane can take a shuttle bus from the Airport to Zagreb's Main Bus Station or Kvaternikov trg. More information can be found at Airport shuttle.

You can also use taxi services (Radio Taxi Zagreb; Taxi Cammeo, Eko Taxi) or Uber, Bolt. Depending on the provider this can cost you approximately 15-25 EUR. The official taxi service at the airport belongs to the town of Velika Gorica and charge around 30-40 EUR for a ride to city of Zagreb. We recommend you to avoid this option. To reach Algebra University College (Gradišćanska street 24) from the Ban Josip Jelacic Square, you have to take trams No. 6 or 11 (direction "Črnomerec") on the Ilica street heading to the west. Ilica is the longest street in Zagreb. After approx. 10 minutes' drive, get out at Sveti duh tram stop. From there head south on Selska street for approximately 500 m and you will reach Algebra University College.

If you prefer a walk, head west down Ilica and it will take you around 30 mins. to arrive. You can reach Algebra UC by using a taxi service, Uber or Bolt. Usually, it costs around 7-9 €.



Facilities & Campus Location

Algebra University College Campus Gradišćanska 24 HR-10000 Zagreb, Croatia

The Algebra University College is situated in the western part of Zagreb, close to the city centre.

This is the location of Algebra University College: Gradišćanska 24, 10000 Zagreb, Croatia.







Important and Useful Information

TRAVEL DOCUMENTS FOR ENTERING CROATIA

ID (EU and EEA citizens and Switzerland) or passport. A visa is necessary for citizens of some third countries. Croatian visa policy can be checked on the website below.

Information source: Diplomatic missions and consular offices of the Republic of Croatia abroad or the Ministry of Foreign and European Affairs of the Republic of Croatia.

Tel. +385 (0)1 4569 964, Visa requirements: https://mvep.gov.hr/services-for-citizens/ consular-information-22802/visas-22807/visarequirements-overview-22879/22879

CUSTOMS REGULATIONS

The Republic of Croatia has implemented the customs legislation of the European Union on its territory, and the national legislation has been aligned with the regulations of the European Union.

Bringing in personal luggage is exempt from paying import duties regardless of its value and applies to every traveller entering the EU customs area regardless of whether they are carrying their luggage personally or the luggage arrives separately.

Non-commercial goods in the personal luggage of travellers traveling from third countries are exempt from import customs duties, VAT, and excise duties under the condition that they are not intended for resale and do not exceed the total value or volume eligible for exemption (see "Value limits for importing non-commercial goods in travellers' personal luggage").

Goods in travellers' personal luggage include items (of reasonable quantity) for personal use, needed by travellers during their travelling and absence from place of permanent residence, such as shoes, apparel, personal care products, and similar.

Non-commercial goods include occasional import of goods intended solely for personal use by travellers or their families and items intended as gifts, provided that the type and quantity of goods indicate that the goods are not intended for resale.

Passengers are obliged to report to the Customs Service when they are carrying the equivalent of 10,000 euros or more in cash, whatever the currency, or in any other means of payment, such as cheques, whenever they enter or leave the EU.

Foreign nationals and Croatians, who are residents in third countries, may temporarily bring in items for their personal use, as well as for the use of their family members, without being liable to import duties. Also, people residing in the EU may temporarily export items they need during their stay in a third country.

Those who are neither residents nor have an address in the European Union are entitled to a refund of value-added tax (PDV) on the goods they have purchased in Croatia if the value of the goods exceeds EUR 98,21 per purchase.

The refund is obtained upon presentation of the completed PDV-P, i.e. Tax-free form that must be certified, within 3 months of the date stated on the invoice or delivery note, by Customs when taking the goods out of the European Union.

Foreign citizens must submit the request for a refund of VAT within six months of the date of purchase. It is not possible to certify the PDV-P form or Tax-free form once the goods have been carried out of the European Union.

Further customs information https://carina.gov.hr/en

HEALTH SERVICES

Hospitals and clinics are found in all larger towns and cities, while smaller places have outpatient units and pharmacies. Foreign visitors who have compulsory health insurance in other EU countries and EEA (Norway, Iceland, and Lichtenstein) and Switzerland during their temporary stay in Croatia have the right to basic healthcare, on the basis of the European Health Insurance Card (EHIC). Healthcare on the basis of the EHIC may be used in all healthcare institutions and with all MDs that have a regular contract with the Croatian Health Insurance Fund. They only bear the cost of participation in cases when Croatianinsured persons pay it as well. Tourists that have compulsory insurance in countries that have signed a social security agreement with Croatia regulating the use of healthcare services (Bosnia and Herzegovina, Serbia, Montenegro, North Macedonia, Turkey) have the right to emergency healthcare during their temporary stay in Croatia.

The precondition is that they request from their insurer the certificate of the right to healthcare during their temporary stay in Croatia before they leave for Croatia. The Croatian Health Insurance Fund (in the place of their stay) will change it into a health insurance certificate. They can benefit from healthcare services based on the abovementioned certificate in contracting healthcare institutions and MDs, and they will only bear the cost of participation in cases when Croatian-insured persons pay it as well.

Persons coming from third countries (countries that are not EU/EEA members, Switzerland, or contracting countries) bear all healthcare costs in Croatia themselves.

For further information, please contact the Croatian Health Insurance Fund – compulsory health insurance 0800 79 79, premium health insurance 0800 79 89; the Ministry of Health toll-free number 0800 79 99; Web: www.hzzo.hr, and the National contact point for cross-border healthcare, e-mail: ncp-croatia@hzzo.hr, tel.: + 385 1 644 90 90.

CURRENCY

The official currency in the Republic of Croatia is EURO (abbreviation "EUR" or " \in "). Foreign currency can be exchanged in banks, currency exchange offices, and post offices.

On 1 January 2023, EUR was introduced as the official currency in Croatia.

PAYMENT METHODS

Major credit cards (Mastercard/Eurocard, Visa) are widely accepted across the country in shops, hotels, and restaurants. Still, it is advisable to check before the purchase whether credit cards are accepted. Credit cards can also be used to withdraw cash from many ATMs. Of course, cash is accepted as well.

SHOPS AND PUBLIC SERVICES WORKING HOURS

Most shops are open from 8 a.m. until 8 p.m. on weekdays, and many are open during the weekend as well. Public services and business offices generally work from 8 a.m. until 4 p.m., Monday to Friday.

POST OFFICES

The opening hours of post offices are available on the Croatian Post website, as well as on smartphone applications. Post office at Branimirova 4 in Zagreb works around the clock. Info tel. 072 303 304, Web: www.posta.hr, E-mail: info@posta.hr

POWER SUPPLY

220 V, frequency 50 Hz

IMPORTANT TELEPHONE NUMBERS

International country code for Croatia: +385 **Ambulance:** 194 **Fire Brigade:** 193 **Police:** 192 **Road Assistance:** (+385 1) 1987 **National Centre for Search and Rescue at Sea:** 195 **European emergency number:** 112

Food and drinks

■ INTERNATIONAL CUISINE

1. Curry bowl – Tkalčićeva ulica 44

A small Sri Lankan restaurant in the city center that opened a few years ago by two brothers from Sri Lanka who were traveling through Europe, fell in love with Zagreb and decided to stay here and reward us with their excellent, authentic and delicious food.

2. Eggspress – Boškovićeva ulica 11

A nice place for breakfast or brunch. They serve eggs on every possible way and have quickly become a breakfast favorite in Zagreb.

3. Submarine burger – Frankopanska ulica 11 / Bogovićeva ulica 7 / Tkalčićeva ulica 12

There is an abundance of places in Zagreb where you can eat a good burger so you can't go wrong with any of the famous burger bars in Zagreb, such as El Toro Burgers & Ribs, Burgeraj or Brewbites. Everyone has their favourite burger bar, so it is up to you to decide which one you like the best. Our pick is Submarine Burger (definitely try their fries made from local potatoes from the Lika region – with truffles or sausage). You can find them on 3 locations in the city center!

4. Sofra Bosnian Restaurant – *Radnička* cesta 52

Bosnian food, even though officially classified as "international cuisine", is an important part of Croatian culture. We love 'ćevapčići', 'burek', and other meat specialties - čevapčići are a must-have dish at any barbecue, and burek is a favourite if you are looking for a quick and hearty breakfast. This is a great restaurant for all meat lovers!

5. Canzona – Švearova ulica 9

A lovely Italian place, serving highquality Italian dishes and a Mediterranean environment. Great pizza too! If you want more pizza recommendations, try O'Hara, Duksa, or Capuciner.

6. Namaste – Selska cesta 217

Namaste serves wide variety of Indian dishes. A perfect place for all lovers of spicy cuisine! If you find yourself feeling



hungry in the city centre, you can pop in at Namaste Bistro for a quick and delicious curry meal at Preradovićeva ulica (street) 2.

7. Izakaya – Selska cesta 90

The Japanese word 'izakaya' means a place where one eats and drinks. Izakaya is a chill place, a Japanese pub done in the Croatian way, where you will enjoy "Asian fusion" dishes with fine wines, cocktails, and craft beers.

TRADITIONAL CROATIAN DISHES

1. Stari fijaker – Mesnička ulica 6

Stari fijaker is a restaurant with Croatian traditional cuisine serving authentic delicacies from the Zagreb – Zagorje region of Croatia.

2. Ribice i Tri Točkice – Preradovićeva ulica 7

Ribice i Tri Tockice is a fish restaurant in the city centre. Except for the lovely décor, the fish is fresh and always prepared to the highest standard! You probably won't find that they have every item from the menu, due to their fish being fresh which is sometimes hard to come by.

3. La Štruk – Skalinska ulica 5

Štrukli are a popular traditional Croatian dish served in households across Hrvatsko Zagorje and Zagreb regions. They are made of dough and various types of filling which can be either cooked or baked. Don't miss out on trying some sweet and savoury Štrukli while in Croatia!

4. Batak Grill Cvjetni – *Trg Petra Preradovića* 6

Meat lovers – rejoice! Enjoy some good barbecue, lamb, ćevapi, steak, and much more!

5. Nokturno – Skalinska ulica 4

Nokturno has everything! From local to international cuisine at a very affordable price. It's a favorite among students and people who like to eat well on a budget!

6. Maksimir Restaurant – Maksimirski perivoj 4

Maksimir Restaurant, located in the heart of the Croatian capital at the main entrance to Zagreb's green oasis - Maksimir Park, is a place to go for lovers of traditional Zagreb cuisine, but with a slightly more modern twist. The restaurant has a rich history, dating from the 19th century, and has always been an important part of the life of the people of Zagreb.

7. El Toro Restaurant – Grabovčeva 1

As a part of the growing gastrotainment scene, El Toro Restaurant & Bar positions itself as a Latin gastro bar. With a large selection of refreshing dishes and of several types of aged steaks, El Toro is also a bar that offers relaxed entertainment on Thursdays, Fridays and Saturdays with selected music.

8. Pingvin – Teslina ulica 7

Pingvin is a bit different, it is not a restaurant, but a sandwich bar with cult followings! When you're going out and want to grab a late-night snack –Pingvin is the place! They are open from 9am to 4am, serving huge sandwiches stuffed with every filling you request. Invariably popular, Pingvin still keeps its prices friendly.

CAFES

1. Johan Franck – Trg Bana Josipa Jelacica 9

The terrace here, overlooking Zagreb's main square, has always been a major meeting place in town. For generations, this was the Gradska kavana, an oldschool coffeehouse that had seen better days by the time it closed down a decade or so ago. Later bought by Johann Franck, food producers based in Zagreb since 1892, this prominent café underwent a complete facelift, themed on Art Deco. By day it's perfect for coffee, while live shows take place in the evenings.

2. Botanicar – Trg Marka Marulića 6

Botaničar is a stylish café, bar and sometimes art gallery near the botanical gardens. One of Zagreb's best-looking venues, the café is like a look book for retro furnishings; the well-lit room is scattered with '70s hairpin-legged tables and bright velvet sofas. The cafe is inspired by the nearby gardens: leafy plants are everywhere, with hanging creepers flowing out of oak cabinets. The drinks only menu features coffee from local roasters, a selection of craft beers and a respectable list of domestic wines. A soundtrack of soft, cool jazz and the occasional chanson provides a relaxed, low-key atmosphere. The café gets buzzier when the after-work crowd arrives.

3. Cogito Café – Varšavska 11

Flagship city-centre bar of the Cogito bean roasting brand. Place for the caffeinea-holics, just off the main street, at the start of the half-hidden passageway which leads from Varšavska through to Masarykova. Minimally decorated, it serves a hard-to-beat brew, leaf teas, freshly squeezed juices and muffins and cookies made at Piknik bakery and sandwich bar.

4. Finjak – Vlaška 78

The extravagantly decorated, cutesy Finjak attracts customers from around the town. The drinks selection is extensive but geared towards daytime consumption: exotic teas, fine coffees, San Servolo and sought-after beers. A courtyard as a plus!

5. KIC Club – Preradovićeva 5

Old style 'Cultural Information Centre' attracts a loyal, bohemian following throughout the week. An art school vibe. Cultural activities centre on film screenings, photo exhibitions, book promotions and lectures. Drink-wise, there's Heineken on draught, though most settle for local bottled varieties; gemišt spritzers and numerous teas.



6. Mio Corazon – Radićeva 16

This place is unique of this kind in Zagreb, with very simple, artsy, and unpretentious decoration. There's great food in a form of tapas of any kind, pancakes and sweets. Drinks are house specialties. Together with all-present sangria, you'll find different kinds of lemonades.

What to eat?

In addition to standard European cuisine, Croatia has variety of local dishes and specialties.

Worth mentioning are Dalmatian or Istrian prosciuttos, cheeses from the island of Pag and the Lika region, Slavonian 'kulen' (a spicy cured pork meat specialty), the renowned garlic sausages ('češnjovka') of Samobor and the Zagorje region, fresh cottage cheese with cream and more. The main dishes vary depending on the area. In the coastal regions there's plenty of fish and seafood dishes. But there are also meat delicacies such as 'pašticada' (a stewed beef dish) and cooked lamb.

What to drink?

The cultivation of grapes and wine production is a centuries-old tradition both in continental and the coastal regions. Some of the best-known varieties of Croatian red wines along the Adriatic coast and on the islands are Teran, Merlot, Cabernet, Opolo, Plavac, Dingač and Postup. The whites that need to be tasted are Malvasia, Pošip, Pinot, Kujundžuša, Žlahtina, Muscat. In continental parts, one can enjoy the famous Riesling, Graševina, Traminac and other wine sorts. As far as spirits go, the most famous are the 'šljivovica' (plum brandy), 'travarica', 'lozovača' and 'biska', while dessert drinks include Prošek and Maraschino.

Tap water is safe to drink in all parts of Croatia.





What to do in Zagreb?

VISIT THE MUSEUM OF BROKEN RELATIONSHIPS

Museum of Broken Relationships is something fresh and different! The museum was opened by a former couple and contains some weird souvenirs, letters, and bizarre stories, all love themed.

MAKSIMIR PARK AND ZAGREB ZOO

Just a 10-minute tram ride from the city centre will take you away from the city noise and to the oldest public park in Zagreb. While taking a stroll through the park, you will stumble upon the Zagreb Zoo. Animal and nature lovers shouldn't miss out on this cool experience.

DOLAC MARKET

Dolac Market is a must see when in Zagreb. We highly recommend visiting the market that is open every day from 7 am to 2 pm. Dolac is the best place to find fresh fruit, vegetables and other local products. And a tip for you - Saturday mornings are definitely the best time to visit this busy market!

■ ILICA STREET

Ilica is the longest street in Zagreb, it starts at the main square, extending to the west. With many different shops – from high end to quirky boutiques - Ilica is the best place to shop.





NIKOLA TESLA TECHNICAL MUSEUM

Did you know that Nikola Tesla was born in Croatia? Visit the museum named after him and enjoy its entertaining and wideranging attractions. Housing a planetarium, a collection of rare steam trains and aircrafts, a mock-up of a coal mine and a cabinet of Tesla's bizarre creations, it provides a full morning's entertainment.

SLJEME

On the fringes of Zagreb and easily accessible by public transport, Sljeme is the highest peak of Medvednica, the hilly nature park that separates the Croatian capital from the region of Zagorje. Sljeme is a popular spot for winter sports, but it's great place year-round for picnics, hikes and walks. Here you will also find chalets serving traditional dishes. We highly recommend spending your free day at Sljeme. Do some hiking or just take the bus to the top and enjoy the views!

GROUNDED SOLAR SYSTEM

The Grounded Solar System consists of two different art installations called Prizemljeno sunce (The Grounded Sun) and Devet pogleda (Nine Views). The Grounded Sun is situated in the centre of Zagreb, and Nine Views consists of planet models scattered around the city. Sun and planets were sculpted and positioned in relation to each other to scale, matching the solar system. Nine Views consist of 9 separated planet installations that represent the solar system. The planets are made of stainless steel and are of different sizes. As a result, Zagreb got its own replica of the solar system shown on a greatly reduced scale.

Find them all with the help of: https://www.expatincroatia.com/zagrebsolar-system-grounded-sun-nine-planets/



Confirm your participation at the Summit

We ask all registered and confirmed participants to inform organizers as soon as possible, if your plans have changed. Click here

Please write to *summit@all-digital.org* if you are NOT attending!



ALL DIGITAL SUMMIT VENUE: ALGEBRA UNIVERSITY COLLEGE

Address: Gradišćanska 24, 10000 Zagreb, Croatia

How to get there

From the airport:

The airport is located at Ulica Rudolfa Fizira 21, Velika Gorica; some 20 km (40 min) from Algebra campus. The best way to get from the airport to the downtown Zagreb and to the Algebra campus is by taxi.

As you walk out of the airport building, most of the taxis will be situated at the Arrivals (ground floor). There is a number of taxis waiting there but we would recommend a ride with Uber or Bolt.

The venue

The new Algebra campus in numbers:

- 12,500 gross square meters on eight floors
- A + energy class of the building
- 35 newly equipped, air-conditioned and ventilated multimedia lecture rooms with a capacity of 16 to 200 seats
- The exhibition space within the campus is used for events planned to bring together from 250 to 1000 individuals. Ideal for promotions, celebrations, conferences, internal and partnership events.

From the city center:

If you are taking the tram from the city center (Trg/Square of bana Josipa Jelačića) to Algebra, take the tram 6 or 11 and exit at "Sveti Duh" tram stop. Cross the Ilica street and head south. Cross the Prilaz Baruna Filipovića street and keep on walking straight down in the direction of Gradišćanska ulica/street. When you reach Gradišćanska turn right and in a few meters you will reach Algebra campus.



Public transport

From the main Ban Jelačić square, take tram 6 or 11 and ride in the Črnomerec direction until Sveti Duh tram stop.

From the Main Train Station, ride for 8 stops on line 6, also in the direction of Črnomerec. Alight at Sveti Duh tram stop.

From the Zagreb Bus Station, ride for 9 stops on line 6 in the direction of Črnomerec, or take line 2 and ride for 11 stops in the direction of Črnomerec. Alight at Sveti Duh tram stop.

Getting there

Algebra is located in the western part of Zagreb, a few hundred meters from the Sv. Duh tram stop and about 15 km from Zagreb airport.

NOTE - Since the airport is situated in the city of Velika Gorica, in close proximity of Zagreb, the local taxi service Taxi Velika Gorica is available at the arrivals area. However, their fare can be significantly higher than one offered by Uber or Bolt. Note that Uber/Bolt fare to the city center would normally go at around 25 EUR.

Lunches and dinners

Lunches during the summit days (26th - 27th) will be served at Algebra in the lunch box format.

In the evening of the 25th we planned to have Networking Dinner at Stari fijaker restaurant at Mesnička street 6; starting from 19:00. Price for this dinner will be $40 \in$, including welcome drink and dinner. At the Registration Desk, before the conference, you will be asked to pay the amount of $40 \in$ and you will be given the coupon for the Networking Dinner. With this coupon, you will participate in the Networking Dinner in the evening, at Stari fijaker restaurant, and will be given your own receipt.

On the 26th we will hold Gala Dinner, with the awards ceremony, at Pivana at Ilica 222; also starting from 19:00. Your conference fee covers welcome drink, additional drinks and food on this occasion. We will cover additional drinks, up to a certain amount. After that, drinks will be individually paid for.

For timing please refer to the Summit Programme.

ALL DIGITAL Awards Ceremony On ALLOND DIGITAL AWARDS 2023

- **Timing:** 19:30-01:00
- **Venue:** Pivana
- Address: Ilica 222, 10000 Zagreb
- How to get there: Tram 6 or 11 from the main Bana Josipa Jelačića square, ride takes around 20 min.
- Dress code: Casual chic

- Official website: https://all-digital.org/adsummit/
- Follow us on Facebook and Twitter: @AllDigitalEU
- Hashtags: #ADSummit #ADSummit2022 #DigitalSkills

ALGEBRA SPARK EVENT SPACE is an event part of Algebra campus. Its modern infrastructure and cutting-edge technology make Algebra Spark ideal for hosting both large and small business events, lectures, workshops and a variety of other events. With stateof-the-art IT and multimedia equipment and a range of accompanying infrastructure this venue is perfect for an event such as All Digital Summit.

Hotels and Accommodation

Zagreb is recently turning into tourist spot and therefore a number of new hotels opened in the couple of last years. Here's a selection of a few of them, situated closer to our conference venue.

Bear in mind that demand for accommodation can peak in September when conference and trade fair season kicks in.

Maistra City Vibes Hotel International

A perfect business hotel that can serve as the gateway for your city explorations as well. 207 modern and comfy rooms, conference halls and meeting places, close to the tram lines and a few steps off the city centre.

The Westin Zagreb

Centrally located, within walking distance to the central square, markets, cafés, restaurants, shops, museums... Premium place for high profile local, national and international events, offering calm comfort of a modern luxury hotel.

Maistra City Vibes Zonar Zagreb

Newly renovated, ideal for business community but also for an urban weekend stay. Rooms with a panoramic view, multipurpose conference halls and to top it all - swimming pool and bar on the hotel rooftop.









Organisers

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Important QR-codes



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