



Joel Ferrer Puig

Date of birth: 22/07/1981 | **Nationality:** Spanish | **Gender:** Male | **Email**

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About me: I believe knowledge and lifelong learning should be available to everyone and under no circumstances be a cause of inequality, and in today's world digital skills are critical for being able to access both. Let's try to fix it!

WORK EXPERIENCE

01/10/2022 – CURRENT El Prat de Llobregat, Spain

DIRECTOR OF TRAINING AND EMPLOYMENT AREA & OF EUROPEAN PROJECTS FUNDACIÓN ESPLAI. COMMITTED CITIZENSHIP

Member of the steering committee of the Esplai Foundation.
Strategic responsibility of the Training and Employment Area and the European Projects.
Member of the Ethics Committee of Fundació Esplai.
Leading the growth process of Fundació Esplai at regional, national and European level.
Search for new opportunities and partners to enhance existing projects and develop new projects.
Institutional co-representation of Fundació Esplai in the Agrupación Somos Digital (State network of networks of digital competence centres).
Institutional representation of the Esplai Foundation in the ALL DIGITALL Network.
Member of the Coordination Committee of the social entity Fundesplai.

01/09/2019 – 01/10/2022 El Prat de Llobregat, Spain

HEAD OF TRAINING AND EMPLOYMENT AREA FUNDACIÓN ESPLAI. COMMITTED CITIZENSHIP

Member of the executive steering committee of the Esplai Foundation.
Strategic responsibility of the department.
Leading the growth process of the department at regional, national and European level.
Search for new opportunities and partners to enhance existing projects and develop new projects.
Institutional representation of Fundació Esplai in the Agrupació Somos Digital (State network of networks of digital competence centres).
Institutional representation of the Esplai Foundation in the ALL DIGITALL Network.
Member of the Coordination Committee of the social entity Fundesplai.

11/11/2016 – 01/09/2019 El Prat de Llobregat, Spain

PEDAGOGICAL COORDINATOR ESPLAI FOUNDATION. COMMITTED CITIZENSHIP

- National level: Projects focused on improving youth employability, improving their digital skills in coding (e.g.: Enfoca't project), digital literacy projects and other projects based on innovation (e.g.: Innova't). Coordinator of facilitators and technicians of e-learning courses of digital skills for facilitators at the Online Academy of Fundació Esplai.
- European level: Projects focused on digital literacy and mainly on the empowerment of the facilitator figure as a new professional profile and digital literacy. Design and implementation of European and national projects training contents; mainly e-learning and blended. Training of trainers.

01/02/2014 – 01/11/2016 Girona, Spain

TRAINING DEPARTMENT MANAGER CONVERSIA CONSULTING GROUP- HFL GROUP

- Co-management of a team of 20 employees (training technicians, e-tutors and two senior consultants) within the operational area. We manage over 17,000 subsidized courses as well as providing technical support to the sales network.
- Dialogue with official governmental entities: FEFE y Servicio Público de Empleo Estatal.
- Implementation of information systems for management training (Training Management System, student-learning platform, Moodle, CRM), training contents and resources (contents, third party professional certificates). Operational coordination department.

01/02/2012 – 01/02/2014 Girona, Spain

TECHNICIAN IN TRAINING DEPARTMENT AND TEACHER OF E-LEARNING TRAININGS CONVERSA CONSULTING GROUP- HFL GROUP

- Organizing and managing all the processes required by the application of FTFE regarding demand training and advising companies in all matters related with the processing and subsequent economic bonuses.
- Schedule training according to the work context of the students of training and their professional profile.
- Motivate, design activities and accompany all the learning process of students.
- To guide and advise both students and customers throughout the process and evaluate the degree of achievement of the objectives set in the training plans.

01/09/2010 – 01/02/2012 Girona, Spain

TEACHER FOR SECONDARY SCHOOL LEARNERS CATALAN GOVERNMENT

Prepare the educational contents and activities of the sessions for the subjects of philosophy, literature, Spanish and Catalan language,...

Evaluate the learning process of students.

Guidance and support the educational process of each student.

01/11/2010 – 01/10/2011 Girona, Spain

BANK ACCOUNT MANAGER CAIXA BANK

Advise prospective clients on the type of banking accounts suitable for their needs.

Work with clients to set up the bank account and remain their primary point of contact in the bank, assisting with all necessary documentation

Execute the operational processes of each product (payments, collections, archives and other administrative processes)

● **EDUCATION AND TRAINING**

01/09/2005 – 01/06/2010 Girona, Spain

BACHELOR OF PHILOSOPHY University of Girona

Address Girona, Spain | **Website** <https://www.udg.edu/en/>

01/09/2015 – 01/06/2016 Madrid

CERTIFICATE IN E-LEARNING PROJECT MANAGEMENT (TRIPLE DEGREE) Euroinnova Business School (University of Nebrija)

Address Madrid | **Website** <https://www.euroinnova.edu.es>

01/09/2009 – 01/06/2010 Girona, Spain

CAP (TEACHER'S CERTIFICATES OF COMPETENCE FOR SECONDARY SCHOOL) University of Girona

Address Girona, Spain | **Website** <https://www.udg.edu/en/>

Address Av. Pedralbes, 60, 62., Barcelona, Spain | **Website** <https://www.esade.edu/es>

● LANGUAGE SKILLS

Mother tongue(s): **CATALAN** | **SPANISH**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

INFORMATION AND DATA LITERACY (Advanced User)

COMMUNICATION AND COLLABORATION (Advanced user)

DIGITAL CONTENT CREATION (Advanced user)

SAFETY (Advanced user)

PROBLEM SOLVING (Advanced user)

● ADDITIONAL INFORMATION

COMMUNICATION AND INTERPERSONAL SKILLS

During my years of professional and personal activity I have been able to develop skills and abilities such as:

Motivation
Teamwork
Commitment
Goal orientation
Team leadership
Project management
Strategic planning
Resilience
Adaptation